



M Maddocks Inc

PODIATRISTS

Reg: 2018/616034/21

Pr No: 0785903

FeetMatter@mmaddocksinc.co.za

072 046 5001

MMaddocksInc.co.za

PARKMORE

Parkmore Health & Wellness
77, 11th Street

WOODMEAD

Allhart Office Park
152 Western Service Rd

BILLING POLICY 2021

1. This practice charges the fees it regards as appropriate in terms of the experience, services and training of the professionals working in the practice, as well as the cost-base of the practice. Competition law dictates that practices may not agree to charge the same or similar fees.
2. A general fee list, as well as the most commonly used groups of codes, is available on this policy. However, please note that fees may vary depending on the nature of the appointment, and a cost estimate will be provided in that instance.
3. Telehealth services as allowed by the HPCSA, and all clinical communication will be done through the Medici Web MD Application ("app").
 - a. There is no subscription required when using the electronic platforms mentioned above, such as costs for the apps used, but patients will carry the costs of any infrastructure and/or running costs associated with such service being rendered e.g. the data used, the phone and/or computer, etc.
 - b. Telehealth consultations are billed at the standard consultation rates, as set out in this policy, and medical schemes may, or may not cover all or some of the costs of this care. Patient's are fully liable for the cost regardless of their medical scheme coverage.
 - c. It is specifically agreed that private medical data and personal information (including submission of accounts to schemes), will only be shared over and saved on the Medici Web MD app or a similar medium that is compliant with the provisions of the HIPAA/POPI Act.
 - d. The Podiatrist reserves the right to NOT consult over (or reply to) e-mail, WhatsApp chat, SMS, if it is not in the patients' best interest.
 - e. Please refer to the Telehealth Consent form for further details.
4. Fees are increased on an annual basis, at the beginning of each year.
5. The practice will provide patients with an up to date price of services and/or goods, and where it is unable to do so, it will provide a cost estimate to the patient. It should be noted that healthcare is not an exact numerical science, and the duration of services, or the number of items used cannot always be exactly estimated. In some cases the amount of medicine needed are calculated on the specific patient's needs and factors such as, for example, weight.
6. In many cases, other health facilities, such as hospitals, theatre's, clinics, other doctors (such as anaesthetists, pathologists, etc.), or other healthcare professionals (occupational therapists, physiotherapists, etc.) will be involved in the patient's healthcare. Such facilities and professionals will charge their own fees in addition to the fees of this practice, if they also render healthcare services to you.
7. **This practice is not contracted to any medical aid schemes and charges different rates to those that may be covered by your medical scheme.** It is the patient's responsibility to know what their medical scheme does and does not cover, and whether it is from their main benefit or savings, and to cover the shortfall or full payment if any. Should you feel aggrieved by the decisions of your medical scheme, you can approach the: Council for Medical Schemes (CMS) at: complaints@medicalschemes.com or fax (086) 673 2466. Note that the CMS would want patients to exhaust internal remedies (appeals at the scheme) first.
8. This practice will provide the necessary information for the patient to claim from their medical aid, however, medical aid claims are the responsibility of the patient / person responsible for the account.
9. Your medical scheme may require pre-authorisation and/or a motivation prior to certain treatments. Pre-authorisation or scheme approval is, according to schemes, no guarantee of payment.
10. This practice may charge up to 300% of medical aid rates for procedures done in hospital/theatre.
11. Motivations and reports will be charged for at an hourly rate of R1500.00
- 12. ALL INVOICES ARE TO BE SETTLED IMMEDIATELY AFTER EACH CONSULTATION.**
13. This practice is a non-medical-scheme/cash practice and all fees are due and payable immediately after each consultation/treatment. Should there be a payment arrangement entered into or a submission is made to a patients' scheme on an arrangement, all overdue accounts, not paid within 30 calendar days from the invoice date, will get 20 calendar days' notice, and if you fail to settle the account within another 10 days, we will refer your account to an attorney or a debt collector. This will attract additional collection- and other fees, which will be for the patient's account. We reserve the right to charge interest of 2% per month on overdue accounts, as per the National Credit Act. Failure to settle outstanding debts may lead to the person responsible for the account being placed on a list portraying their credit record.
14. **Appointments not kept, or cancelled with less than 24 hours' notice, will be charged for.** Please see code 101 on the billing list. Your medical scheme will not reimburse you for this.



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15. Please ensure that we always have your latest contact details to prevent you from missing any important communication from us. We may contact the alternate person(s) as indicated and consented to by you on your personal information form if we cannot get hold of you and/or if your account remains unpaid.
16. Patients are encouraged to approach us early on if they experience problems with the payment of the account.
17. In deserving cases, we may reduce our fees to accommodate such patients, upon request.
18. This practice does not do medical-legal cases, such as employment, insurance, Road Accident Fund and Compensation Fund (workplace injuries/disease).
19. Information regarding accounts will be sent via email as the primary method of communication, as well as phone calls and text messages and WhatsApp.

006	More than 1 patient seen at a residence	152.10
009	Admin of Injection - Per admin	23.63
010	General Podiatric Care 15 min	69.85
011	General Podiatric Care 30 min	139.70
012	Extended care for chronic disease	132.33
013	General Podiatric Care >30 min	211.54
014	Chemotherapy First Lesion	105.53
015	Chemotherapy Subsequent lesion	51.95
016	Cryotherapy first lesion	436.75
017	Cryotherapy Subsequent lesion	219.02
018	Diathermy first lesion	436.75
019	Diathermy Subsequent lesion	219.02
021	Nail Wedge Resection - 1N1S + Phenol	1019.95
022	Nail Wedge Resection - 2N1S + Phenol	1601.86
023	Nail Wedge Resection - 1N2S + Phenol	1310.26
024	Nail Wedge Resection - 2N2S + Phenol	2183.76
025	Avulsion with matrix phenol	1310.26
031	Avulsion without matrix phenol	1092.53
040	Infection control	21.41
041	Remedial therapy	87.63
042	Sterile Pack	105.53
043	Biomechanical Examination	314.10
044	Suturing (incl consult)	139.70
046	Incision biopsy	105.53
047	Removal of foreign body	159.12
048	Cryo Cartridge 23g / Suturing / wound	variable
051	Impression Taking	152.10
052	Orthotic repair - each	355.46
053	Temporary orthotic / corrective compon	254.86
054	Prescription Covering	188.91

055	Silicone devices: digital	96.64
056	Computerised Gait analysis	350.65
057	Template Measurement	51.95
058	Immobilization casting	189.54
059	Simple insole: one foot	198.78
060	Silicone devices: metatarsals	191.53
061	Simple Innersoles: Both Feet	358.81
063	Prescription Orthoses: One Foot	341.99
064	Silicone devices: heel	284.54
065	Prescription Orthoses - pair	685.00
067	Preformed moulded insoles: Adult both	395.46
069	Preformed moulded insoles: Adult one	196.56
071	Preformed moulded insoles: Child both	304.55
073	Preformed moulded insoles: Child one	152.10
101	Appointments not kept	650.00
146	Excision biopsy	159.12
201	Sterile Surgical Blades	17.90
203	Wound Dressing Material	36.04
205	POP / Foam Box	134.14
207	Orthotic Material Fee	211.54
209	Simple Insole Material Fee	105.53
211	Local Anaesthetic per ampule	36.04
213	Injection medication fee	35.77
215	Padding & Strapping: digital, per foot	100.60
217	Padding & Strapping: metatarsal/foot	125.19
219	Padding & Strapping: heel, per foot	125.19
301	Consultation 5-10 minutes	148.71
302	Consultation 11-20 minutes	297.06
303	Consultation 21-30 minutes	494.68
304	Consultation 31-45 minutes	742.72

All prices show in South African Rands

General Podiatry Care	011, 040, 201, 303	R 675.00
House Calls	011, 040, 042, 201, 304	R 1030.00
Biomechanical Evaluation	040, 043, 056, 304	R 1 430.00
Custom Orthoses	054, 057, 065(X4), 207	R 3 195.00
Nail Surgery Procedure	009, 021, 040, 042, 203, 211, 304	R 2 615.00
Telehealth	302 (per 15 min interaction)	R 297.00